

La Bila Dive Resort - Jl. Iketut Natih, Amed, Karangasem, Bali, 80852, Indonesia
+62 878-6174-8686/ +49 176 622 30 547
biladivingamed@gmail.com



Refund Policy/ Terms & Conditions

- You will receive a full refund if you decide to cancel your dive/course up to a maximum of 15 days from your original booking and not less than 15 days from the first arranged diving day
- All dives and courses will be refunded due to medical/health reasons if notification is given 48hrs before the dive and a health/sickness certificate is provided from your doctor
- All dives and courses will be refunded due to flight/ ferry cancellation to Bali (Amed), we require a copy of the cancellation notification
- All dives and courses will be rearranged as soon as possible or refunded in case of cancellation from our side due to hazardous or poor weather/underwater conditions
- When rainy or cloudy, La Bila Dive Resort will not refund divers
- There is no refund if you are late for you arranged dive or pickup time
- There is no refund for PADI courses if you decide not to continue any time after the first day of training. We will refund though in case of medical conditions arising after diving that clearly creates a physical disability making the diver unable to continue. We will then assess what portion or fragment of the course, program or dives booked have been accomplished and what is then the amount to be charged
- There is no refund if our instructors, using their own sound judgement, determine that the diver does not adequately meet PADI performance requirements. Additional charges apply if extra training sessions are needed -see price list-
- No refunds are given if you do not fulfill PADI medical questionnaire after booking your dive, PADI course or program
- No refunds will be given if you arrive unfit to dive e.g. excess of alcohol or drug abuse/ substance consumption
- Refunds are not given if a dive is cancelled due to diver's, students or other family members abusive behavior towards our staff